
To: ECS Clients
From: ECS Management
Date: September 10, 2021
RE: ECS's Response to COVID-19

On September 4th, the Alberta Government announced temporary measures to reduce COVID-19 transmission. ECS will continue to operate based on provincial mandates and the guidance of public health orders. Masks are once again mandatory in all indoor public spaces and workplaces. Our testing staff will continue to wear appropriate PPE and we are asking you to help keep us operational by doing the same. As we are in close proximity during the testing process this is the best practice.

Please ensure that if you are visiting us to wear a mask/face covering. If you do not have one, we will provide it. We want everyone to feel at ease during an appointment and reassured that we are making every effort to maintain a safe and healthy work environment.

Although we are diligent with infection control practices on a daily basis, we have placed emphasis on our waiting rooms, common areas, high contact surfaces and test equipment to ensure no cross contamination of any virus/bacteria occurs. Hand sanitizer is readily available throughout our facilities; as well as hand-washing requirements before and after tests. Good hygiene practices reducing the spread of infections and viruses are compulsory.

Our health care professionals are aware of the symptoms, risk, transmission and prevention and will assess each situation accordingly. During our assessment if we feel an individual is at risk to contaminate our equipment or has the symptoms of an infected individual, we will postpone the appointment/testing, ask that they return home and contact Health Link (811).

We would like to keep the lines of communication open. We ask that you share this information within your organization. There is a measure of responsibility from everyone to respect the recommendations. We will encourage you to cancel or re-schedule appointments as needed. Please do not compromise the health and well-being of anyone by sending in donors/employees who are not feeling well or who have cold or flu-like symptoms (cough, runny nose, fever, difficulty breathing); we ask that you think of our community during these critical times.

Here are some tips to help prevent the spread:

- ❖ Wash hands frequently with soap and water for at least 20 seconds. If soap and water are not readily available, use a hand sanitizer that contains at least 60% alcohol
- ❖ Avoid touching your eyes, nose and mouth with unwashed hands
- ❖ The best practices to prevent the spread of COVID-19 are physical distancing, proper hand hygiene and wearing a non-medical face mask when keeping six feet apart is not possible

Please refer to the Alberta Health Services website for additional and up-to-date information:

- <https://www.albertahealthservices.ca/topics/Page16944.aspx>

For ECS news, updates, inquiries please connect with us:

- LinkedIn: <https://ca.linkedin.com/company/ecs-safety-services-ltd->
- Facebook: <https://www.facebook.com/ecssafetyservices/>
- Website: <https://ecssafety.com>
- Email: info@ecssafety.com

Rest assured ECS has the best interests of our clients, donors and team members in mind at all times and we will take all necessary precautions in response to protection and prevention. We will make any adjustments we need to as new information becomes available.

Our thoughts are with all those who have been affected by the coronavirus outbreak.

Thank you for your patience and cooperation as we continue to navigate through this unprecedented time.