
To: ECS Clients
From: ECS Management
Date: July 5, 2021
RE: ECS's Response to COVID-19

As Alberta moves forward with the "Open for Summer" plan, ECS will continue to monitor the developments surrounding the COVID-19 pandemic. Our primary concern is the health and safety of our employees and clients.

Although we are diligent with infection control practices on a daily basis, we have placed emphasis on our waiting rooms, common areas, high contact surfaces and test equipment to ensure no cross contamination of any virus/bacteria occurs. Hand sanitizer is readily available throughout our facilities; as well as hand-washing requirements before and after tests. Good hygiene practices reducing the spread of infections and viruses are compulsory.

We want everyone to feel at ease during an appointment and reassured that we are making every effort to maintain a safe and healthy work environment. Although masks/face coverings are no longer mandatory, our health care team members will continue to wear one and we encourage you to do the same. As we are in close proximity during the testing process it is best practice for this to continue for a little while longer.

Our health care professionals are aware of the symptoms, risk, transmission and prevention and will assess each situation accordingly. During our assessment if we feel an individual is at risk to contaminate our equipment or has the symptoms of an infected individual, we will postpone the appointment/testing, ask that they return home and contact Health Link (811).

We would like to keep the lines of communication open. We ask that you share this information within your organization. There is a measure of responsibility from everyone to respect the recommendations. We will encourage you to cancel or re-schedule appointments as needed. Please do not compromise the health and well-being of anyone by sending in donors/employees who are not feeling well or who have cold or flu-like symptoms (cough, runny nose, fever, difficulty breathing); we ask that you think of our community during these critical times.

Here are some tips to help prevent the spread:

- ❖ Wash hands frequently with soap and water for at least 20 seconds. If soap and water are not readily available, use a hand sanitizer that contains at least 60% alcohol
- ❖ Avoid touching your eyes, nose and mouth with unwashed hands
- ❖ The best practices to prevent the spread of COVID-19 are physical distancing, proper hand hygiene and wearing a non-medical face mask when keeping six feet apart is not possible

Please refer to the Alberta Health Services website for additional and up-to-date information:

- <https://www.albertahealthservices.ca/topics/Page16944.aspx>

For ECS news, updates, inquiries please connect with us:

- LinkedIn: <https://ca.linkedin.com/company/ecs-safety-services-ltd->
- Facebook: <https://www.facebook.com/ecssafetyervices/>
- Website: <https://ecssafety.com>
- Email: info@ecssafety.com

Rest assured ECS has the best interests of our clients, donors and team members in mind at all times and we will take all necessary precautions in response to protection and prevention. We will make any adjustments we need to as new information becomes available and the situation evolves.

Our thoughts are with all those who have been affected by the coronavirus outbreak.

Thank you for your patience and cooperation as we continue to navigate through this unprecedented time.